
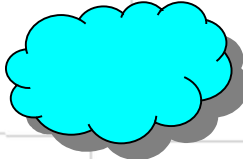





Children First FFA Satisfaction & Goals Forecast

01/01/2022 to 12/31/2022

Satisfaction & Goal Area	Effectiveness <i>Improve placement stability for foster youth</i>	Efficiency <i>Reduce serious incident rates and manage workforce turnover</i>	Access <i>Maintain service capacity across counties and meet demand for care</i>	Satisfaction <i>Gather and improve feedback on resource parent onboarding experiences</i>	Business Functions <i>Increase revenue and prepare infrastructure for future growth</i>
Weather Symbol					
Comments	94.6% of youth remained in stable placements, exceeding the agency's 90% target. This reflects strong support systems, skilled matching, and consistent follow-up casework.	Coming out of COVID, the agency maintained staffing levels with 11 new hires, though natural turnover (12 resignations) and a 0.54 SIR/client rate point to opportunities for continued investment in staff wellness and incident prevention.	With 404 youth served in 2022, Children First maintained strong access and community reach. Service levels were consistent and prepared the agency for future growth.	While formal surveys were not conducted, internal feedback and staff observations suggest families felt supported. High rapport and responsiveness were noted across teams, though structured data collection will strengthen future insight.	Substantial revenue growth was achieved. Administrative systems were under pressure (e.g., SAM), but the agency began laying groundwork for future upgrades and improved infrastructure.

WEATHER SYMBOLS KEY



-- **SUNNY:** All is going Great



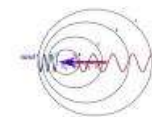
-- **CLOUDY:** Things are pretty Good



-- **RAINY:** Some Improvement Needed



-- **STORMY:** Major Improvement Needed



-- **Seeking Doppler Image:**
Information Unavailable