






Children First FFA Satisfaction & Goals Forecast

01/01/2022 to 12/31/2022

Satisfaction & Goal Area	Effectiveness Goal: Improve placement stability for foster youth.	Efficiency Goal: Reduce serious incident rates and manage workforce turnover.	Access Goal: Maintain service capacity across counties.	Satisfaction <i>Gather and improve feedback on resource parent onboarding experiences</i>	Business Functions <i>Increase revenue and prepare infrastructure for future growth</i>
Weather Symbol					
Comments	94.6% of youth remained in stable placements, exceeding the agency's 90% target. This reflects strong support systems, skilled matching, and consistent follow-up casework	Post-COVID, staffing levels remained stable, with a 7% resignation rate and a low 0.54 incident rate—highlighting continued opportunities to invest in staff wellness and prevention.	405 youth served again in 2023 — matching 2022 and maintaining stability across counties. Strong program delivery continued throughout the year.	While formal surveys were not conducted, internal feedback and staff observations suggest families felt supported. High rapport and responsiveness were noted across teams, though structured data collection will strengthen future insight.	Substantial revenue growth was achieved. Administrative systems were under pressure (e.g., SAM), but the agency began laying groundwork for future upgrades and improved infrastructure.

WEATHER SYMBOLS KEY



-- **SUNNY:** All is going Great



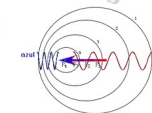
-- **CLOUDY:** Things are pretty Good



-- **RAINY:** Some Improvement Needed



-- **STORMY:** Major Improvement Needed



-- **Seeking Doppler Image:** Information Unavailable